## Daphne.Duke

From:

Jocelyn.Boyd

Sent:

Tuesday, February 18, 2014 12:05 PM

To:

Deborah. Easterling; Daphne. Duke; Tricia. DeSanty

Cc:

charles.terreni@terrenilaw.com; selliott@elliottlaw.us; John M. S. Hoefer

(jhoefer@willoughbyhoefer.com); Hipp, Dawn

Subject:

FW: Tega Cay

From: Jolene [mailto:joje@comporium.net]
Sent: Saturday, February 15, 2014 1:16 PM

To: baizedg@dhec.sc.gov; Scott, Dukes; Campbell, Chad; Jocelyn.Boyd; Elizabeth.Dieck@dhec.sc.gov;

mathishl@dhec.sc.gov; "'robertck@dhec.sc.gov."@comporium.net; WISEPF@dhec.sc.gov;

"'mewka@dhec.sc.gov."@comporium.net; harringc@dhec.sc.gov

Subject: Tega Cay

## Dear DHEC, PSC and ORS,

I am writing to ask you please do not forget about us in Tega Cay.

We have had such a snow storm here and everything is starting to melt.

I am sure you know what that means (if not this means) we are going to have more spills if this company doesn't watch cautiously.

In the past they have not watched for spills and we have to call their call centers and (it's usually somewhere in another state) their response time is hours after the spills have happen.

As you probably know they have asked our city to pay \$7.86 million for this decrepit system that they have just (now since DHEC has made them) started working on.

They have had this system over 20 years and it's a shame that they have gotten by with this for so long!

I see band aid fixes everywhere.

There are people here that have had leaks for years and they (UI/TCWS) are still working on them.

We have sewage backing up in homes!

We are afraid to even get into our lake!

I personally do not trust my drinking water that this company pollutes over and over.

I have filters in my home and bottled water.

If (UI/TCWS) cannot keep their equipment up on the sewage side of their business, how good are they on the water side of their business?

I could give you more examples but I know I am not the only person writing giving examples of their work and asking for your help.

## This company needs TO MOVE ON!

I am tired of the apologies they give after their spills!

I am tired of their meetings with us saying how it breaks their hearts but they need another rate increase!

I am tired of their rate increases that this company gets over and over!

I am tired of them asking for huge amounts of money when our city tries buying their decrepit system!

I respectfully ask you to help us, there has to be something that can be done to get this company out of my beautiful city and their pollution and their old equipment out of my lake. I look forward to a positive response,

**Jolene Church**